

Project Manager: MOE

Production and Maintenance team lead

EXPERIENCE

Engineering manager

Batisupport - Since February 2022 - Full-time - Casablanca - Morocco



Responsible of supporting 5 companies in France to increase their financial performance by:

- ▶ Analyzing bids proposals, and assigning batches according to the level of expertise and workload of our team members,
- ▶ Development of a bid system that enhances the efficiency and quality of submissions (db of prices, procedures, documentations ...)
- ▶ Managing bids submissions resulted in winning 29/80 projects (36%) , regarding projects that have been handled,
- ▶ Set up an online training and exchange platform on Office 365, supporting the HR in the integration of new employees,
- ▶ Supervising the individual contributions of each engineer, and ensuring they have the necessary resources to meet project deadlines.
- ▶ Actively participate in steering committees (COPIL) to provide advice and monitoring of activities,
- ▶ Establishing objectives in conjunction with management and each operations manager.

Regional manager

3S Technique - January 2019 to December 2021 - Full-time - Tangier - Morocco



Missions 1, at Renault Tangier, as **regional manager**

In charge of coordination and supervision of all projects to be carried out by our clients located in or out of Morocco,

- ▶ Respond to customer complaints putting in containment actions, full analysis, poka-yokes (error proofing), and implementing short-term and long-term countermeasures
- ▶ Perform root cause analysis and resolve problems,
- ▶ Look-over customer requests and select adequate resources,
- ▶ Communicate with personnel at all levels, internally and externally to the company, in relation to quality matters,
- ▶ Ensure that all necessary systems and procedures are in place to satisfy all customer requirements and audits, "doc update"

Missions 2, at ZIZ Gas group, as **Maintenance Manager**,

In charge of monitoring and validation of maintenance operations,

- ▶ Auditing processes and optimizing team performance,
- ▶ Site visits to evaluate and measure performance of our intervention,
- ▶ Leading compliance and accountability of established EHS policies and procedures.



Project Manager

ICAD KSA group - September 2017 to October 2018 - Fixed terme contract - Casablanca - Morocco



I was Responsible of:

- ▶ Carrying out Airport systems, security equipment, and IT solutions as Data-center , CCTV solutions, access control deployment, PIDS, ILS, Radars, VOIP, ZALIX, OCR, Siemens X-ray, etc.
- ▶ In charge of drafting projects specifications,
- ▶ Creating detailed work plans and ensuring that milestones are achieved,
- ▶ Ensuring that all projects are delivered on time within the stipulated scope and budget.

Support Engineer

Airbus Defence & Space - August 2010 to July 2017 - Full-time - TangerMed - Morocco



During this period, I was carried out to several tasks and missions

as **MOE** : Planning tasks in order and priorities,

- ▶ Monitoring installations, by managing 15 technicians and 5 site supervisors include subcontractors,
- ▶ Configure equipment for 6 technical rooms (Xray Scanner, UPS, Server clusters, Fiber converters, Cisco routers, video wall, OCR,
- ▶ Preparing team's schedule, with tasks, duration, dates for internal reception, audits, end of works for final delivery.

- ▶ Approve technical specifications of requirements, and provide support for the deployment of equipment and solutions,
- ▶ Preparing tests scenarios, for each subsystem and for final acceptances,
- ▶ Verification for commissioning of sub systems, and delivering documentation in relation with tests result and current performances.

as **Support engineer**: in charge of drafting manuals training for users , in relation of tools handling and systems operation,

- ▶ Training administrators and drafting checklist for 1st and 2nd level of maintenance,
- ▶ Replicate customer configurations as required to troubleshoot complex errors.
- ▶ Coordinate between, customer and suppliers / developers to maintain all client sub systems operational.

Solutions designer

AB PROTECTION - April 2009 to July 2010 - Full-time - Casablanca - Morocco



- ▶ Provide support to our client (**Airbus Defence and Space**) in drafting requirements and define specifications for suppliers, produce schema and plans, as well as provisional work schedules.

Designer

INTREFACE CHERIF - April 2007 to December 2008 - Full-time - Casablanca - Morocco



- ▶ Producing technical documentation such as SI, SB, RWI used for aircraft maintenance in accordance with ATA 100, Drafting mechanical prototype of parts for serial production

Designer

UNIVERSOFT - November 2005 to April 2007 - Full-time - Casablanca - Morocco

- ▶ Producing 2D and 3D parts plans,
- Supporting our client on updating electrical schema for the old installation, and to create archive documentation

COMPETENCIES

Personal qualities	<ul style="list-style-type: none"> ▶ Process optimization ★★★★★☆ ▶ Change management ★★★★★☆ 	<ul style="list-style-type: none"> ▶ Conflict resolution ★★★★★☆
Software Skills	<ul style="list-style-type: none"> ▶ AutoCAD ★★★★★☆ ▶ MS Project ★★★★★☆ ▶ Java J2E ★★★★★☆ 	<ul style="list-style-type: none"> ▶ Catia V5 ★★★★★☆ ▶ Oracle db 10g ★★★★★☆ ▶ Jira ★★★★★☆ ▶ Microsoft teams ★★★★★☆

EDUCATION

Management and Business Administration	ENCG	2016
Engineering of Construction and Industrial Installations	ENSEM	2010
Electromechanical of automated systems	OFPPT	2005

CERTIFICATIONS :

CCNA Security	Cisco Networking Academy	April 2021
Six Sigma Yellow	VMEdU Academic	May 2020
ACCES CONTROLE	www.visy.fi	February 2011

HOBBIES

I enjoy learning various computer programs for conception or for database management that I can utilize to further my career in the industry, I also enjoy playing football and Chess game.

LANGUAGES

Arabic: Fluent

French: Fluent

English: Professional